



Pricing, Delivery, Service, and Payment Options from **Rhoads Energy Corporation** available *only* to Members of The Energy Cooperative

### Rhoads Energy Corporation

Rhoads Energy Corporation  
624 S. Prince Street  
Lancaster, PA 17603

[www.RhoadsEnergy.com](http://www.RhoadsEnergy.com)

Current member contact at Rhoads: Michele Freeland  
Prospective member contact at Rhoads: Sheri Leshner



### Office Hours

Monday – Friday, 7:30 am – 4:30pm (October – April)

Monday – Friday, 7:30 am – 4:30pm (May – September)

Emergency Service is available 24 hours a day, 7 days a week by calling (800) 673-2423

### Rhoads Energy Corporation Pricing Guide for B5 Bioheat

|  | Floating Daily Rate               | Pre-Buy          | Lock in/<br>Fixed Price | Capped Price     |
|--|-----------------------------------|------------------|-------------------------|------------------|
| Available  | ✓                                 | ✓                | ✗                       | ✓                |
| Rate   | \$0.46 over wholesale             | Call for details | N/A                     | Call for details |
| <b>Bulk Purchase Discounts – also applies for Bioheat deliveries</b> |                                   |                  |                         |                  |
| 400-749 gallons  | Additional \$0.02/gallon discount |                  |                         |                  |
| 750-1999 gallons   | Additional \$0.04/gallon discount |                  |                         |                  |
| 2000+ gallons  | Additional \$0.08/gallon discount |                  |                         |                  |

Note: When placing an order, members should always indicate that they are members of The Energy Cooperative. It is also recommended to verify the price with the supplier and with The Co-op (posted daily on our [website](#)).

\* The Capped Price Plan carries an enrollment fee of \$99 or the purchase of a 12 month service contract.

### Payment Accepted

**C.O.D.:** A payment procedure whereby services are paid upon the delivery of oil or other goods.

**Credit card:** Upon credit check and approval, members may choose to have deliveries or budget payments automatically charged to a credit card. Rhoads accepts MasterCard, VISA and Discover.

**Standard Billing:** Upon credit check and approval, member is invoiced following a delivery or service and payment is expected to be remitted within 10 days to receive net price.

**Budget Payment Plan:** A payment procedure whereby the member, in anticipation of using a specific amount of home heating oil over a set period of time pays for this product by making 11 averaged monthly installments established at the onset of that set period.

**LIHEAP:** Supplier will honor LIHEAP arrangements.

## Delivery Schedule

|                          | Will-Call  | Automatic   |
|--------------------------|--|---|
| Available                | ✓  | ✓   |
| Time-frame               | Deliveries must be scheduled a minimum of <b>48</b> hours in advance.  | Based on past usage, supplier will decide when you need a delivery. When you first open an account, the supplier will estimate the time of delivery. For the first few deliveries, you may want to keep your eye on the tank just to make sure you do not run out or get too low. |
| Gallon Minimum Purchase  | <b>150*</b>  | N/A   |
| Price                    | Given price the day fuel is <b>ordered</b> . If order is made before the Co-op sends the price, the prior days price applies.                    | Given price the day fuel is <b>delivered</b>  |
| Days Deliveries are Made | Deliveries are made Monday – Friday, excluding holidays. Emergency Service is available 24 hours a day, 7 days a week by calling (800) 673-2423. |   |

\*Deliveries less than 150 gallons are subject to additional fees.

## Service

|       | Annual Service Contract   | Repairs   | Summer Cleaning Only | Emergency Service  |
|-------|---|---|----------------------|--|
| Price | Rhoads offers \$10 off the cost of a service contract to co-op members, bringing the annual cost down to \$229.95, or \$269.96 with tank protector coverage (discount is included). See the Rhoads Energy website for service contract details. | \$100.00 for first quarter hour (includes travel time) and \$25.00 for every quarter hour thereafter. | \$147.95, plus parts | Available 24 hours a day, 7 days a week by calling (800) 673-2423. |

## Additional Information

When choosing Rhoads Energy as your automatic delivery oil supplier, they will come to your home and complete a free safety inspection of your heating equipment. At the time of the inspection, you will learn information about what to do in the event of an emergency, how to save on your heating costs, and how to protect you and your family from rising energy costs.