



Pricing, Delivery, Service, and Payment Options available to Members of The Energy Cooperative

*Cardinal USA Fuel Oil has been delivering quality fuels since 1992. It's our goal to provide high quality fuel at rock bottom prices. We are committed to the use of **bioheating oil, delivering a blend of B5 (5% pure biodiesel) to Energy Cooperative members.** By purchasing biodiesel in bulk through The Energy Cooperative, we have minimized the additional costs of using bioheating oil, making our B5 available to homeowners at a price comparable to regular heating oil. As you can see, we are a company big enough to serve you, but small enough to care!*

Pricing:

- **Bioheating oil price:** Supplier's price per gallon for B5 bioheating oil to Energy Co-op members is set at a fixed margin of **\$0.41** over the average daily wholesale price from the Port of Philadelphia (based on comparable market indices). This price is conveyed to Supplier and posted every business day on the Energy Co-op's website, www.TheEnergy.Coop, for your reference.

Delivery Options:

- Automatic deliveries are available
- Will-call: deliveries must be scheduled a minimum of 48 hours in advance. There is a 125 gallon minimum purchase for will-call deliveries
- Deliveries are made Monday – Saturday, excluding holidays
- Delivers on Saturdays from December through February, but not on Sunday.

Office Hours:

October – April, Monday-Saturday, 8am – 5pm

May – September, Monday-Friday, 8am – 5pm

Emergency Service available 24 hours a day, 7 days a week



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Service: Provided by Cardinal Mechanical, LLC

Prices shown below include a \$30 discount given exclusively to members of the Energy Cooperative.

- **Service Contracts:** *Platinum Coverage, Plan A* - \$184.95 includes annual maintenance and discounts on repairs. *Platinum Coverage, Plan B* - \$215.00 includes annual maintenance plus parts and labor coverage 24 hours a day.
- **Repairs:** \$85.00 service fee, plus 15% off all flat rate repairs to Energy Co-op members
- **Summer Cleaning Only:** \$125.00 includes replacement cost of nozzle, filters and strainers for Energy Co-op members.
- **Emergency Service:** Available 24 hours a day, 7 days a week. There is an \$85 service fee, plus 15% off flat rate repairs to Energy Co-op members.

Payment:

- **C.O.D.:** A payment procedure whereby services are paid upon the delivery of oil or other goods.
- **Credit Card:** Upon credit check and approval, members may choose to have deliveries or budget payments automatically charged to a credit card. Supplier accepts MasterCard, VISA and Discover & American Express.
- **Standard Billing:** Upon credit check and approval, member is invoiced following a delivery or service and payment is expected to be remitted within 10 days of delivery or before next delivery is made or else members may be subject to penalties.
- **Budget Payment Plan:** A payment procedure whereby the member, in anticipation of using a specific amount of home heating oil over a set period of time (generally the duration of the heating season or longer) pays monthly installments established at the onset of that set period.
- **LIHEAP:** Supplier will honor LIHEAP arrangements.



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What is Bioheating Oil?

- Bioheating oil is a blend of pure biodiesel with conventional home heating oil. Blends are designated 'BXX', where XX is the volume percent of biodiesel with conventional heating oil. For example, B20 is 20% biodiesel and 80% heating oil.
- People: Anyone can use bioheating oil. Its use does not require modification to your furnace and can be used in any conventional oil burner
- Planet: Bioheating oil decreases unhealthy air emissions associated with regular diesel, like particulates (soot), carbon dioxide (which contributes to global warming), and sulfur dioxides (which contribute to acid rain).
- National Security: Bioheating oil is American made, helping to reduce dependency on foreign oil, while helping the local economy.