



**Pricing, Delivery, Service, and Payment Options
available to Members of The Energy Cooperative**

“First in Customer Satisfaction”

Chester County Fuel Oil Inc. is owned and operated by Lynne and Rick Scheibe. Over 30 years experience in the heating and air conditioning field, our goal is to provide our customers with quality, professional workmanship and service. We take pride in our work and are dedicated to customer satisfaction. We work together as a team and will go out of our way to service your fuel oil, heating and air conditioning needs as we would our own.

Pricing:

- **Floating Daily Rate:** Supplier's price per gallon to Energy Co-op members is set at a fixed margin of **\$0.46** over the average daily wholesale price from the Port of Philadelphia (based on comparable market indices). This price is conveyed to Supplier and posted every business day on the Energy Co-op's website for your reference.
- **Bulk Purchase Discounts:**
 - 400 – 749 gallons additional \$0.02/gallon discount
 - 750 – 1999 gallons additional \$0.04/gallon discount
 - 2000 gallons or more additional \$0.08/gallon discount

Delivery:

- Automatic deliveries available
- Will-call deliveries will be made within three days of order. There is a 150 minimum purchase for will call deliveries
- Deliveries are made Monday – Friday, excluding holidays
- Same-day service is also available for an additional fee based on distance and time

Office Hours:

Monday – Friday, 8am – 5pm

Emergency Service is available 24 hours a day, 7days a week



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Service:

Chester County offers a range of service options. Twenty-four-hour emergency service is available.

- **Service rates for no contract coverage:** \$95.00/hour plus parts and overtime rate \$115/hour plus parts.
- **Service Contract Plan A:** \$142.50 for one year. Includes annual cleanout and no parts coverage.
- **Service Contract Plan B:** \$195.00 for one year. Includes annual cleanout and twenty parts coverage.
- **Service Contract Plan C:** \$225.00 for one year. Includes annual cleanout and thirty-two parts coverage.
- If you are going with the floating rate/market rate for oil prices then there is a \$10 discount off of the service contract price.

Payment:

- **C.O.D.** – A payment procedure whereby services are paid upon the delivery of oil or service by cash, money order, or upon credit check and approval, by check.
- **Credit card** – Members may choose to have deliveries or budget payments automatically charged to a credit card. Supplier accepts MasterCard, VISA, American Express, and Discover. Please note that Chester County Fuel Oil attributes an additional two-cent-per-gallon charge to deliveries for which payment is made by credit card.
- **10 Day Plan** - Payments must be received in our office within 10 days of your delivery. Payments must be received on time to receive the discounted price. Late payments subject to market price
- **Standard Billing** – Upon credit check and approval, member is invoiced following a delivery or service and payment is expected to be remitted within established parameters, or else members may be subject to penalties.
- **Budget Payment Plan** – *Chester County Fuel Oil's Budget Billing option is closed for the 2009-2010 heating season.* A payment procedure whereby the member, in anticipation of using a specific amount of home heating oil over a set period of time (generally the duration of the heating season or longer) pays monthly installments established at the onset of that set period.
- **LIHEAP** – Supplier will honor LIHEAP arrangements.

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