



Pricing, Delivery, Service, and Payment Options from  
**Inter-County Oil Services** available only to Members of The Energy Cooperative

### **Supplier Address**

Inter-County Oil Services  
3003 Mt. Carmel Ave.  
Glenside, PA 19038

### **Pricing**

- **Floating Daily Rate:** Supplier's price per gallon to Energy Co-op members is set at a fixed margin of **\$0.35** over the average daily wholesale price. This price is conveyed to Supplier and posted every business day on the Energy Co-op's website for your reference.
  - Members receiving will-call deliveries will get the price on the day they call.
  - Members signed up for automatic delivery will receive the price on the day the fuel is delivered.

### **Delivery**

- Automatic deliveries are based on past usage; supplier will decide when you need a delivery. New customers must call for the first two deliveries so the supplier can establish a pattern of usage.
- Will-call: **deliveries must be scheduled a minimum of 48 hours in advance. There is a 150 gallon minimum purchase for will-call deliveries.**
- Deliveries on Saturdays from December through February, but not on Sunday.
- Deliveries are made Monday – Saturday, 8am to 5pm, with only emergency deliveries made on Sunday.

### **Office Hours**

Monday – Friday, 8am – 5pm

Emergency Service is available 24/7 and fees will be charged for deliveries needed after 5pm Monday – Friday; Saturdays during off-peak months; and anytime on Sundays or holidays.

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**Service**

Supplier offers two service contract options to our members:

- Silver Plan for \$185.00
- Gold Service Plan for \$285.00
- Cleaning Only (including nozzle and oil filter) for \$135.00

**Payment**

- **C.O.D.** – A payment procedure whereby services are paid upon the delivery of oil or other goods.
- **Credit card** – Members may choose to have deliveries or budget payments automatically charged to a Credit card. Supplier accepts Visa, Mastercard, Discover and American Express.
- **Standard Billing** – Upon credit check and approval, member is invoiced following a delivery and has 10 days to pay invoice or else members may be subject to penalty fees.
- **Budget Payment Plan** – *Inter-County's Budget Billing option is closed for the 2009-2010 heating season.* A payment procedure whereby the member, in anticipation of using a specific amount of home heating oil over a set period of time (generally the duration of the heating season or longer) pays monthly installments established at the onset of that set period.
- **LIHEAP** – Supplier will honor LIHEAP arrangements.