



**Pricing, Delivery, Service, and Payment Options
available to Members of The Energy Cooperative**

Nardello Fuels, Inc. has been serving consumers in the Philadelphia region for over 60 years and is committed to providing Energy Cooperative members with the low prices and high quality that you've come to expect.

Pricing:

- **Floating Daily Rate:** Supplier's price per gallon to Energy Co-op members is set at a fixed margin of **\$0.45** over the average daily wholesale price from the Port of Philadelphia (based on comparable market indices). This price is conveyed to Supplier and posted every business day on the Energy Co-op's website, www.TheEnergy.Coop, for your reference.

Delivery:

- *Automatic* : (Recommended) Based on past usage, supplier will decide when you need a delivery. The first two deliveries will be made on a will-call basis, but must fill the tank on each delivery.
- *Will-call* : Minimum delivery is 150 gallons. *Will-call deliveries for smaller amounts will not be eligible for Co-op discount, please monitor your tank responsibly.* Deliveries will be made within 48 hours of member calling Nardello for delivery, or in some cases, on the next available delivery day for that area. .
- Deliveries are made Monday-Saturday. In non-emergency situations, supplier may deliver to will-call customers when trucks are next scheduled to be in the area.



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Office hours:

May - September: Monday – Friday (excluding holidays) 7:30am to 3:00pm
October - April: Monday – Saturday (excluding holidays) 7:30am to close

Service:

Service and service contracts are available through, Cold 1 Service: 215-634-0389, or Adroit HVAC (under new ownership) 215-467-3117. The Energy Cooperative does not have a formal relationship with these vendors and cannot offer any discounts or assistance with members who choose to contract with them.

Payment:

C.O.D.: A payment procedure whereby services are paid upon the delivery of oil by cash, money order or upon credit check and approval, by check.

Standard Billing: upon credit check and approval, member is invoiced following a delivery and payment is expected to be remitted within 15 days, or members may be subject to penalties.

Budget: *Nardello's budget billing option is now closed for the 2009-2010 heating season.* A payment procedure whereby the Member, in anticipation of using a Nardello for home heating oil over a specified number of months, pays for oil deliveries by making 10 averaged monthly payments (due on the 5th of every month) beginning in August. Credit application required for new budget customers.

Credit card: Members may choose to have deliveries or budget payments automatically charged to a credit card. Card must have valid credit available at time of delivery, or delivery will not be completed. Nardello accepts Visa, MasterCard, American Express and Discover.