



Pricing, Delivery, Service, and Payment Options from
Worley & Obetz available only to Members of The Energy Cooperative

Supplier Address

Worley & Obetz
85 White Oak Road
P.O. Box 429
Manheim, PA 17545

Pricing

- **Bioheating oil price:** Supplier's price per gallon for B20 bioheating oil to Energy Co-op members is set at a fixed margin of **\$0.54** over the average daily wholesale price from the Port of Philadelphia. This price is conveyed to Supplier and posted every business day on the Energy Co-op's website, www.TheEnergy.Coop, for your reference.
 - Members receiving will-call deliveries will get the price on the day the fuel is delivered.
 - Members signed up for automatic delivery will receive the price on the day the fuel is delivered.
 - Bulk purchase discounts:

400 – 749 gallons:	additional \$0.02/gallon discount
750 – 1999 gallons:	additional \$0.04/gallon discount
2000 gallons or more:	additional \$0.08/gallon discount

Delivery

- Automatic deliveries available.
- Will-call: **deliveries must be scheduled a minimum of 48 hours in advance. There is a 150 gallon minimum purchase for will-call deliveries.**
- Deliveries are made Monday – Friday, excluding holidays. Emergency Service is available 24 hours a day, 7 days a week by calling 866-687-7341.

Office Hours

Monday – Friday, 7:30 am – 5 pm (September – April)

Monday – Friday, 7:30 am – 4:30 pm (May – August)

Emergency Service is available 24 hours a day, 7 days a week.



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Service

- **Annual Service Contract:** Extended Home Comfort Plan is \$249.95 for new customers, Basic Home Comfort Plan is \$199.95; includes wear-and-tear coverage, an annual cleaning, and emergency service.
- **Fuel Tank Protection:** \$49.00
- **Water Heater:** \$119.95
- **Repairs:** \$131.00 for first hour (includes travel time) and \$92.00 for second hour.
- **Emergency Service:** During the heating season (September – April), available 24 hours a day, 7 days a week by calling 866-687-7341.

Payment

- **C.O.D.:** A payment procedure whereby services are paid prior to the delivery of oil or other goods.
- **Credit card:** Upon credit check and approval, members may choose to have deliveries or budget payments automatically charged to a credit card. Supplier accepts MasterCard, VISA, American Express and Discover.
- **Standard Billing:** Upon credit check and approval, member is invoiced following a delivery or service and payment is expected to be remitted within established parameters, or else members may be subject to penalties.
- **Budget Payment Plan:** Upon credit check and approval, member is set up on a payment procedure whereby they, in anticipation of using a specific amount of home heating oil over a set period of time (generally the duration of the heating season or longer) pays monthly installments established at the onset of that set period.

What is Bioheating Oil?

- Bioheating oil is a blend of pure biodiesel with conventional home heating oil. Blends are designated 'BXX', where XX is the volume percent of biodiesel with conventional heating oil. For example, B20 is 20% biodiesel and 80% heating oil.
- People: Anyone can use bioheating oil. Its use does not require modification to your furnace and can be used in any conventional oil burner
- Planet: Bioheating oil decreases unhealthy air emissions associated with regular diesel, like particulates (soot), carbon dioxide (which contributes to global warming), and sulfur dioxides (which contribute to acid rain).
- National Security: Bioheating oil is American made, helping to reduce dependency on foreign oil, while helping the local economy.