Address
1315 Walnut Street
Suite 1000
Philadelphia, PA 19107

Web
www.theenergy.coop

Phone
215.413.2122

Terms & Conditions of EcoChoice100 Electricity from The Energy Co-op

The Energy Co-op Association of PA is licensed (License #A 110056) by the PA Public Utility Commission (PUC) to supply electric generation services on behalf of its members. The Energy Co-op sets the generation & transmission rates that you pay. The PUC regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission services and prices.

Whom should I contact for more information?

The Energy Co-op			
Member Service	(215) 413-2122 or (800) 223-5783	**Address**	1315 Walnut Street, Suite 1000 Philadelphia, PA 19107
Website	www.theenergy.coop	**Email**	electricity@theenergy.coop
PECO			
Customer Service	(800) 494-4000	**Address**	2301 Market Street P.O. Box 8699 Philadelphia, PA 19101
Public Utility Commission (PUC)			
Hotline	(800) 692-7380	**Address**	P.O. Box 3265 Harrisburg, PA 17105-3265

Definitions

- **Generation charge**: Charge for production of electricity.
- **Transmission charge**: Charge for moving high voltage electricity from a generation facility to the distribution lines of an electric distribution company.
- **Distribution charge:** the cost to deliver electricity from the electric distribution facility to your home or business. Under electric deregulation, this remains a PECO charge.
- **Customer charge**: a basic service charge to cover the costs for meter reading and billing. Under electric deregulation, this remains a PECO charge.

How will I be billed?

You will receive one monthly bill from PECO for all your electricity charges. The bill will list both PECO's customer and distribution charges, and The Energy Co-op's generation and transmission charges. Any questions regarding PECO's customer or distribution charges should be directed to PECO customer service at (800) 494-4000.

What is my rate?

Your rate is based on your election at time of enrollment. Renewing members by default will be reenrolled with a variable rate, which is subject to change each month. Renewing members who would like a fixed rate must notify The Co-op to receive this rate. Available rates are listed below.

EcoChoice100 Pennsylvania Residential - Variable	**$0.1299 per kWh**	Variable rate is subject to change each month.
EcoChoice100 Pennsylvania Residential - Fixed	**$0.1099 per kWh**	Rate expires April 30, 2021.
EcoChoice100 National Residential - Variable	**$0.1199 per kWh**	Variable rate is subject to change each month.
EcoChoice100 National Residential - Fixed	**$0.0949 per kWh**	Rate expires April 30, 2021.

How will my bill be calculated?

The price for the usage portion of your bill (generation and transmission) will appear as the rate agreed to at time of enrollment or reenrollment times the number of kWh of power used in the billing period (e.g., 700kWh x rate = total generation and transmission charge). *Your bill will also include customer and distribution charges from PECO, plus any federal, state, and local taxes.*

How much will my total electricity service cost, including utility charges?

Based on a monthly average usage of 700kWh, the following table provides you an **estimate** of your monthly electricity bill if you receive service from PECO and your generation and transmission from The Energy Co-op. Your actual bill will vary based on your use of electricity and your elected rate.

Charges	kWh	Rate	Total
PECO Customer charge			$ 7.20
PECO Distribution charge	700	$0.0610	$ 42.70
EcoChoice100 National from The Energy Co-op	700	$0.1009	$ 70.63
Total			$ 120.53

What is the length of agreement required?

For variable rates: Your variable rate agreement is month-to-month. It will renew automatically at the start of each month unless you or The Co-op makes a change to the agreement. If we propose to change our terms of service, we will send you two advance written notices in separate mailings between 45 and 90 days before the effective date of the changes. We will explain your options in these two advance notices. You may cancel without penalty at any time. If you do not cancel this agreement, The Energy Co-op will continue to provide electricity at our then-current pricing.

For fixed rates: Your agreement with us is through April 2021, although you may cancel at any time. If you do not cancel this agreement, The Energy Co-op will continue to provide electricity at our then-current pricing.

Will my rates change over time?

For variable rates: Variable rates are subject to change at the start of each month. You can check your variable rate at any time by signing into your account on our website's member portal. Prices may change based on load ratio, energy market pricing, transmission costs, utility charges, other market price related factors, and the Energy Co-op's costs of business. Prices include all generation and transmission charges, as well as state gross receipts tax, but does not include state or local sales tax.

For fixed rates: Fixed rates are guaranteed through April 2021. When these terms approach the expiration date or if we propose to change our terms of service, we will send you two advance written notices in separate mailings between 45 and 90 days before either the expiration date or the effective date of the changes. We will explain your options in these two advance notices. If you do not respond to these notices, your terms will convert to a variable, month-to-month agreement that may be cancelled at any time without penalty. You must notify The Co-op to remain on a fixed rate one month before your terms expire.

If I want to terminate this agreement, what is the early termination fee?

You may switch from The Energy Co-op at no cost or penalty at any time. The Energy Co-op may cancel this agreement if you do not pay your bills on time or if you do not meet minimum or maximum consumption levels determined by The Co-op. The Energy Co-op may also terminate this contract as a result of a change in law or other act beyond our reasonable control, or if we cease to provide electricity in your local service territory. Cancellation will occur on the next applicable meter read date.

What if I can't pay my bill?

PECO maintains several universal service programs for low-income, residential customers experiencing difficulty paying their monthly utility bills. More information on these programs is available on PECO's website or by calling PECO's customer service.

Effective April 1, 2011, a customer's service may be terminated for failure to pay for generation service provided by an Electric Generation Supplier. If your bill is not paid when due, the account will enter a collection process that may end in termination of service. The best thing to do, if you cannot pay your bill in full, is to contact PECO and discuss payment arrangements and other options.

What sources will be used in EcoChoice100 Pennsylvania

The table below provides our expected renewable electricity portfolio for EcoChoice100 Pennsylvania in 2019. This product matches 100% of your electricity usage. The product will be made up of the following new renewable resources annually.

EcoChoice100 Pennsylvania Prospective 2019 Renewable Contents[1]		
New[2] Renewables in EcoChoice100 Pennsylvania		**Generation Location**
Total Renewable	100%	Pennsylvania
PA Wind	99%	Pennsylvania
Solar	1%	Pennsylvania

The average home in Pennsylvania uses 861 kWh per month. [Source: U.S. EIA]

(1) These figures reflect the power that we have contracted to provide for 2019. We will annually report the actual resource mix of the electricity we provided during the preceding year. Figures represent the expected mix of electricity from January 1, 2019 through December 31, 2019.

(2) New renewables come from generation facilities that first began commercial operation on or after 1/1/2000.

For comparison, the most recent (November 2018) average mix of resources supplying Pennsylvania include: Coal (22.1%), Nuclear (38.7%), Natural Gas (33.7%), Hydroelectric (1.5%), Wind (1.7%), Biomass (1.1%), Solar (0.032%) and other (0.4%). You can read more at https://www.eia.gov/electricity/.

For specific information about this electricity product, please contact The Energy Co-op, (215) 413-2122, www.theenergy.coop.

Additional Information

- These terms authorize The Energy Co-op to request and receive historical electricity use data and other account information from PECO for the account enrolled.
- Contact us with any questions concerning our terms of service. You may call the PUC if you are not satisfied after discussing your terms with us.
- You may cancel your agreement to purchase EcoChoice from The Energy Co-op by calling the member service number or writing to the address listed at the beginning.
- From the time you receive this, you have three business days to change your mind about purchasing EcoChoice from The Energy Co-op.