



Address
1315 Walnut Street
Suite 1000
Philadelphia, PA 19107

Web
www.theenergy.coop

Phone
215.413.2122

Terms & Conditions of Renewable Natural Gas from The Energy Co-op

This is an agreement for natural gas services, between Energy Cooperative Association of Pennsylvania d/b/a The Energy Co-op and our members enrolled in Renewable Natural Gas.

For the first month of service you will pay \$.6475/CCF of gas delivered to your residence. This price indicated is only for the first month's usage and the price for each subsequent month's usage will be determined by The Energy Co-op in response to changing market conditions. A monthly customer charge of \$1.70 will also be included in your bill.

General Conditions

The Energy Co-op is licensed by the Pennsylvania Public Utility Commission to offer and supply natural gas services in Pennsylvania (License no. 2409507). The Energy Co-op sets the price you pay for natural gas. The Public Utility Commission regulates distribution or delivery prices and services. The Federal Energy Regulatory Commission regulates interstate pipeline prices and services. The Energy Co-op supplies natural gas to PECO based on your usage and PECO delivers the natural gas to you using their natural gas distribution pipelines.

Pricing

The pricing structure is a variable pricing structure with prices based on the market cost of delivering natural gas to Energy Co-op members. Prices are updated the 1st business day of the month and will be available on The Energy Co-op's website on said date. There is no maximum ceiling for the monthly pricing, and The Energy Co-op's price for natural gas may not be the lowest price available to you.

Right of Rescission

The contract begins the day you enroll in our services. The service start date will be determined by the Natural Gas Distribution Company (NGDC). You may cancel this agreement at any time before midnight of the third business day after receiving this disclosure by contact The Energy Co-op at (215) 413-2122. No deposits are required, and there are no incentives offered.

Natural Gas Service

The Energy Co-op agrees to sell you natural gas supply on variable month terms. These prices apply 24 hours a day and will begin on your next applicable Meter Read Date. The price indicated is only for the first month's usage and the price for each subsequent month's usage will be determined by The Energy Co-op in response to changing market conditions. The contract duration is month-to-month, and prices are updated the 1st business day of the month.

Billing and Payment

You will receive a single bill from PECO that will contain their charges and The Energy Co-op's charges. Payments will be due and payable to PECO according to PECO's billing schedule and policies. You are responsible for The Energy Co-op's charges, PECO's charges consistent with their filed tariffs, all applicable balancing and storage charges and for all applicable taxes. If you are exempt from sales tax, you must submit a sales tax exemption form to The Energy Co-op before any exemption can be processed.

Termination by Customer & Early Cancellation Fees

You may cancel this Agreement at any time by notifying The Energy Co-op in writing by mail or by calling us at (215) 413-2122. If you cancel this Agreement, the effective termination date will be on the next applicable meter read after PECO processes your cancellation request. The Energy Co-op does not charge early termination or cancellation fees.

Termination by The Energy Co-op

The Energy Co-op may terminate this Agreement on 30 days written notice as a result of the following: (1) non-payment by you; (2) changes in any legislation, regulation or PECO tariff that adversely affect this Agreement; or (3) Acts of God. The effective termination date will occur on the next applicable meter read after PECO processes the cancellation request, and upon termination with The Energy Co-op, you will be returned to your PECO service.

Change of Residence

If you move, you may cancel your service 45 days prior to the move date. A final meter reading will be made at your old address and your account will be closed and finalized with PECO and The Energy Co-op. If you move within your PECO's service territory, you may have the option of signing a new Agreement with The Energy Co-op at your new residence.



What sources will be used in Renewable Natural Gas?

The table below provides our expected renewable natural gas portfolio in 2018. This product matches 100% of your natural gas usage. The product will be made up of the following renewable resources annually.

Renewable Natural Gas Prospective 2018 Renewable Contents ¹		
New ² Renewables in Renewable Natural Gas		Generation Location
Total Renewable	100%	Pennsylvania
Landfill Methane Gas	100%	Pennsylvania

Dispute Procedures

- The Energy Co-op can be reached by mail at: 1315 Walnut, Suite 1000, Philadelphia, PA 19107. Please contact The Energy Co-op at the address above or call us at (215) 413-2122.
- You may call the Pennsylvania Public Utility Commission at (800) 782-1110 or write to them at the Bureau of Consumer Service, P.O. Box 3265, Harrisburg, PA 17105-3265 if you are not satisfied after discussing your terms with The Energy Co-op.
- The Public Utility Commission's website address is www.puc.state.pa.us and more information about energy choice may be found at www.pagasswitch.com.
- The Office of Consumer Advocate's phone number is (717) 783-5048 and their website address is www.oca.state.pa.us.

Whom should I contact for more information?

Natural Gas Supplier: The Energy Co-op			
Member Services	(215) 413-2122	Address	1315 Walnut Street, Suite 1000, Philadelphia, PA 19107
Website	www.theenergy.coop	Email	naturalgas@theenergy.coop
Distribution Company/Provider of Last Resort: PECO			
Customer Service	(800) 494-4000	Address	2301 Market Street, P.O. Box 8699, Philadelphia, PA 19101
Public Utility Commission (PUC)			
Hotline	(800) 692-7380	Address	P.O. Box 3265 , Harrisburg, PA 17105-3265

The Energy Co-op Contract Summary

Natural Gas Supplier Information	- Energy Cooperative Association of Pennsylvania d/b/a The Energy Co-op (215) 413-2122 www.theenergy.coop - The Energy Co-op is licensed by the Pennsylvania Public Utility Commission to offer and supply natural gas services in Pennsylvania (License no. 2409507). - The Energy Co-op sets the price you pay for natural gas supply charges.
Natural Gas Price Structure	- Variable price structure. - The price is based on the market cost of delivering natural gas to Energy Co-op members. - The price is updated on the 1st business day of each month. - There is no maximum ceiling for the price. - Price updates will be available on The Energy Co-op's website on the first business day of the month.
Natural Gas Supply Price	- For the first month of service you will pay \$.6475 per CCF for natural gas supply charges. - The price indicated above is only for the first month's usage and the price for each subsequent month's usage will be determined by The Energy Co-op in response to changing market conditions. - A monthly customer charge of \$1.70 will also be included in your bill.
Statement Regarding Savings	The Energy Co-op's price for natural gas may not be the lowest price available to you.
Deposit Requirements	No deposits are required.
Incentives	No incentives are offered.
Contract Start Date	The contract begins the day you enroll. The service start date will be determined by the Natural Gas Distribution Company (NGDC).
Contract Duration / Length	- Contract duration is month-to-month. - The customer may terminate the contract at any time. - The customer can terminate the contract by notifying The Energy Co-op in writing by mail or by calling at (215) 413-2122. - The Energy Co-op may terminate this Agreement on 30 days written notice as a result of the following: (1) non-payment by you; (2) changes in any legislation, regulation or PECO tariff that adversely affect this Agreement; or (3) Acts of God.
Cancellation / Early Termination Fees	There are no cancellation or early termination fees
End of Contract	The effective termination date will be on the next applicable meter read after PECO processes the cancellation request. The contract duration will be month-to-month.

